## Overview & Scrutiny Recommendation Response Pro forma

Under section 9FE of the Local Government Act 2000, Overview and Scrutiny Committees must require the Cabinet or local authority to respond to a report or recommendations made thereto by an Overview and Scrutiny Committee. Such a response must be provided within two months from the date on which it is requested and, if the report or recommendations in questions were published, the response also must be so.

This template provides a structure which respondents are encouraged to use. However, respondents are welcome to depart from the suggested structure provided the same information is included in a response. The usual way to publish a response is to include it in the agenda of a meeting of the body to which the report or recommendations were addressed.

## Issue: Education Act 1996 (Section 19) – Response to the report of the Local Government and Social Care Ombudsman

Lead Cabinet Member(s): Cllr Sean Gaul, Cabinet member for Children and Young People

Date response requested:<sup>2</sup> 15 July 2025

## Response to recommendations:

Recommendation	Accepted, rejected or partially accepted	Proposed action (if different to that recommended) and indicative timescale (unless rejected)
<ol> <li>That, notwithstanding the complexity of the processes being set out, the Council should ensure that the process chart at Annexe B is re-designed to make it clearer and easier to follow.</li> </ol>	Partially accepted	The Annex B is an internal workflow chart for officers. It is a complicated picture since there are several different routes/reasons for the Council's section 19 duties to be engaged. We will continue to amend the workflow chart in line with any

<sup>&</sup>lt;sup>1</sup> Date of the meeting at which report/recommendations were received

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		changes in guidance from central Government which is expected in the Autumn.
<ol> <li>That the Council should highlight how there will be sufficient resource – both financial and practical – to ensure the s.19 approach and Pathway of Action can function adequately.</li> </ol>	Partially accepted	We are expecting a significant change in approach from central Government in the Autumn and will then reflect that in our approach to S19.